

## BRINGING GARDENS TO LIFE



t: 07813 012109  
w: [lemontreegardening.co.uk](http://lemontreegardening.co.uk)

19 Yorke Road  
Croxley Green  
Rickmansworth  
Herts, WD3 3DW

# LemonTree





## DELIVERING QUALITY GROUNDS MAINTENANCE SOLUTIONS FOR COMMERCIAL & RESIDENTIAL BLOCKS



**LEMONTREE SERVICES IS A FAMILY OWNED BUSINESS BASED IN CROXLEY, SERVICING CLIENTS IN THE SURROUNDING AREAS.**

Working with ambitious companies that want to improve their tenant satisfaction and occupancy levels, Lemontree Services is the partner of choice in the local area.

We pride ourselves on taking responsibility, being pro-active in our approach and developing effective business partnerships with our clients ensuring we deliver a first-class service.

Conducting business with us is straight forward. We are friendly and approachable and aim to provide you with an unparalleled professional, caring and reliable service.

Do it well, do it once is our approach to all our work and owner, Dave Lemon, has installed this in every level of the business. His hands on approach drives the business forward and he is always available for clients.

Whether it's offices, apartment blocks, shopping centres, industrial areas, retail parks or large domestic gardens, you'll find our services can be tailored to your exact requirements.



## SERVICES

Our workforce are dedicated and take pride in learning about your requirements from the start of any discussions. They meet on site and discuss the scope of works required ensuring a clear understanding of the works required is obtained.

Developing good relationships with both your staff is essential and going one step further we develop relationships on site too whilst maintaining a professional relationship with your tenants on site.

This approach develops knowledge, good understanding ensuring a calm, friendly and responsive member of the team is always at the end of the phone or on site - essential when issues arise.

“

...We believe that our people are the key to outstanding service provision. You will find them professional, polite, capable and engaged in the process of resolving problems.

Every member of our staff is dedicated, whoever you speak to the goal is the same, we want to 'do it well, do it right' ensuring your clients can enjoy their surroundings. And, when problems occasionally arise we enjoy the challenge of finding solutions quickly for you and your tenants. ”

- Grass cutting
- Lawn care/maintenance
- Strimming
- Weed control
- Planting schemes
- Hedge cutting
- Litter picking
- General ad hoc works as required.
- Leaf Blowing
- Hard landscaping
- Horticultural spraying





## A RELIABLE SERVICE THAT YOU CAN TRUST TO GO THE EXTRA MILE



“...whatever the weather throws at us you can be sure that LemonTree Services will be on site, on time - without fail, carrying out the works agreed to the highest standards.”



Communication is key. Whilst we can't control all the elements, and occasionally prolonged periods of inclement weather may get the better of us we can control how this is dealt with and information passed to you. If visits need to be rearranged then we will discuss this with you and advise of the best solution.

If any visits require rearranging, we will inform you and/or site in advance and agree a mutually suitable date for re-attendance making sure you are fully aware of the situation at all times.



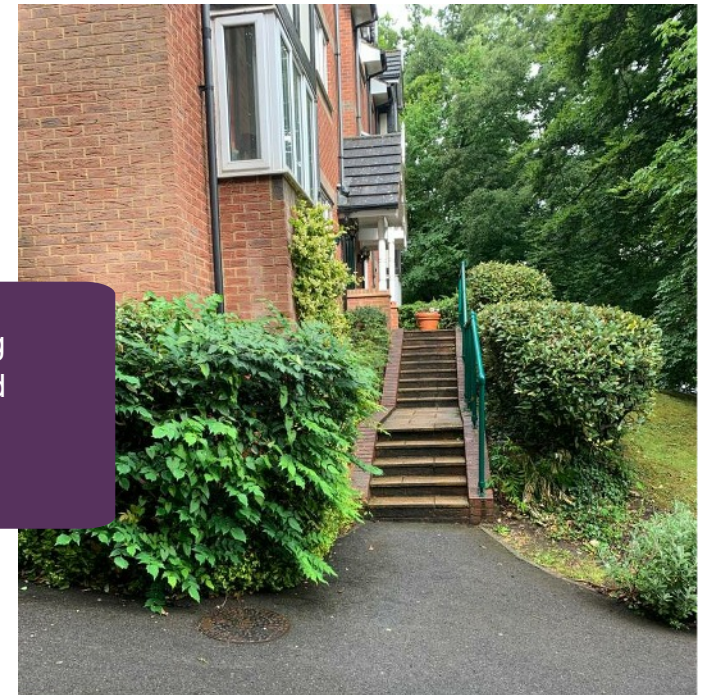


## OUR CAPABILITIES

We love what we do, from small gardens to ornate gardens, residential blocks to office spaces, there are certainly no jobs too small for us and, as yet, pleased to say none too big for us to handle either.

Whether a special request for a promotional video (see below pictures of work carried out in celebration of the NHS July 2020) and online video, see the full video on facebook - inspired personal health and fitness (or follow the link <https://www.facebook.com/inspiredpersonalhealthandfitness/videos/242679960295267/?Extid=bPy71AVBu8BY28iD>), we approach all tasks with the same enthusiasm and attention to detail.

“ ...We've been delighted with the gardening services provided by Lemon Tree. David and his team are reliable, tenacious and hard working... ”





## INSURANCE & ETHICS

### Equal Opportunities Statement

Lemon Tree Services is committed to building an organisation that makes full use of the talents, skills, experience, and different cultural perspectives available in a multi-ethnic and diverse society, and where people feel they are respected and valued, and can achieve their potential regardless of race, colour, nationality, national or ethnic origins, sexual orientation, gender, disability or age.

Lemon Tree Services will follow the recommendations and guidance of the Equality and Human Rights Commission, in all our employment policies, procedures and practices, and in dealing with customers and members of the public.

### Insurances

#### Public Liability/Products Liability

Limit of Indemnity any one Event:	£5,000,000
Limit of Indemnity any one Period of Insurance in respect of Products:	£5,000,000
Limit of Indemnity any one Period of Insurance in respect of Pollution:	£5,000,000





## ENVIRONMENTAL POLICY STATEMENT

Lemon Tree Services is committed to the conservation and improvement of the environment and recognises its responsibility to manage and minimize the environmental impacts of our activities, products and services.

In order to achieve this Lemon Tree Garden Services has set the following key objectives:

- to identify the significant environmental impacts of our activities.
- to develop suitable objectives, targets and management programmes, applying appropriate operational procedures to minimise our significant environmental impacts during normal, abnormal and emergency conditions.
- comply with relevant legislation, regulation and other requirements relating to our significant environmental impacts.
- to prevent pollution, minimise our inputs of utilities and resources and the outputs of emissions to the atmosphere, effluents to waters/sewers and wastes to disposal facilities; endeavouring to re-use, recover or recycle materials where practicable, or safe disposal where not.
- take into account the principles of sustainable development in conducting its administrative, commercial and social activities, using the procurement of materials from local, sustainable sources.
- to ensure that environmental responsibilities are defined, communicated and understood at all levels within our organisation through the provision of appropriate training.
- to ensure that suppliers and contractors understand the Company Policy and assist them in developing appropriate systems and a responsible approach with regard to environmental issues.
- to communicate, co-operate and respond to the views of interested parties, including stakeholders, customers and the general public, on environmental issues, where this is practicable and likely to result in an overall improved environmental performance.
- to strive to continual improvement in overall environmental performance.

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